

# SAPTHA WANNIARACHCHI (MSc,MBCS,ACS,MCSE,MCITP)

IT Manager , ERP Consultant

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## PROFILE

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Sixteen years of experience in information technology industry. Experienced and certified in Enterprise Business Systems, IT Infrastructure design and management. Specialized in Microsoft Dynamics AX ERP, in production and hospitality industries.

- Work experience of being in charge and being responsible for the smooth running of one of the largest deployments of Dynamics AX at SML, for the last 8+ years, as a regional IT manager.
- Being an active member of the British Computer Society and Australian Computer Society (ACS), keeping me abreast of the latest IT trends.
- Excellent domain knowledge in the multinational manufacturing, retail and hospitality industry.
- Highly-developed presale technical skills as a result of working on external projects related to Dynamics ERP, on various industrial sectors.

## SKILLS

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Requirements Engineering, Client Communication, Project Management, Account Management, Relationship Building, Inter-team Communication, Presales, Public Speaking and Presentations

Dynamics AX 4 2009, Dynamics Nav, Microsoft Surestep, Infor SUN Accounting, Vision XL, Micros POS SharePoint, Sugar CRM , QuickBooks and Functional Testing

## PROFESSIONAL QUALIFICATIONS

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- Member of British Computer Society (Membership ID: 990348641)
- Member of ACS Australian Computer Society (Membership ID : 3227812)
- Microsoft Certified Professional (Membership ID: 7892739)
  - MCSE Microsoft Certified Systems Engineer Aug 2007
  - MCITP Microsoft Certified IT Professional – Dynamics AX Feb 2011
  - MCSA+M, MS Certified Systems Administrator + Messaging Aug 2007
  - MCSA, MS Certified Systems Administrator Jan 2004
  - MCP, Microsoft Certified Professional Dec 2002
  - MCTS, Microsoft Certified Technology Specialist (SQL 2008) Nov 2010

## ACADEMIC QUALIFICATIONS

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- MSc - Master Of Science in Information Management, SLIIT
- PGD - Post Graduate Diploma in Information Management, SLIIT
- Computer Hardware Engineering Diploma - National Youth Service Council, SL
- Computer Software Programming Course - Open University of Sri Lanka
- Microsoft Dynamics AX 2009 Administration – Avantus
- Computer Networking Technology Diploma - Western Information Technology
- JAVA Programming Certification (Intermediate Level)
- National Certificate in Computer Application - National Institute of Education

## AWARDS & PUBLICATIONS

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- Winner, Great CISO Awards 2013, Sri Lanka. [www.greatcisoawards.com](http://www.greatcisoawards.com)
- Reviewer, Microsoft Dynamics AX 2012 Security How-To (book ISBN9781849687508 )
- Guest speaker, Colombo SharePoint Camp (Role of SharePoint with MS Dynamics Solutions)

## WORK EXPERIENCE

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### **IT Manager ISC Region**

#### **SML**

May 2008 – Current (8 years)

My tenure of working at SML for 8+ years has moulded me to be confident in the administration of Microsoft Dynamics AX in a reputed multinational company like SML. Also, my career at SML has provided me with confidence in handling end-to-end support in the installation of Microsoft Dynamics for the company's business process.

Projects undertaken at SML

- SML ERP Implementation 2008 (Project coordinator – Sri Lanka)
- Dynamics AX ERP implementation 2010 (Project coordinator – ISC Region)
- RFID Production system setup (Inlay production setup including machines & software)
- Was responsible for deploying and running India, Bangladesh IT infrastructure

### **IT Manager**

#### **AAA Island Resorts - Maldives**

November 2006 – February 2008 (2 Years)

Joined as IT manager to undertake Opera/Micros, hotel management system implementation, after successful project completion, I was assigned to handle two hotels to administrate the systems and improve the business process and reports. In addition to PMS & POS systems, finance and reporting services was administrated and managed in same period of time.

### **Technical Service Manager**

#### **Asters - Maldives**

April 2004 – October 2006 (2 Years)

As technical manager I supported IBM customers in Maldives and administrating internet POS, CRM at Asters. This job role also involved the training of the IT team, maintaining IBM warranty and facilitating SLA maintenance agreements.

### **Workshop Engineer/ Computer Technician**

#### **IDM Technology Solutions**

July 2002 – December 2003 (1.5 Years)

Joined as tech support for windows and basic PCs, I was promoted to handle PC assembling and Compaq PC and hardware division to support critical customers such as Sri Lankan Navy. As a part time instructor, conducted training programs for A+ Certification in same organization.

## CONSULTANCY WORK

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- Part time lecturer at the Sri Lanka Telecom Campus (SLTC) on ERP and related subjects.
- Part time consultant to MS Technologies (Gold Microsoft Partner) on the following MS Dynamics projects:
  - Elphis Lanka Dynamics NAV Project
  - Nawaloka Group /Polysacks/ Timber Dynamics NAV (Production)
  - Ministry of Construction, Engineering Dynamics NAV (Projects)
- Trainer and active member at Google business group Sri Lanka

## OTHER ACTIVITIES

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- Enjoy travelling and photography, some of my work has been featured on website and magazines [www.flickr.com/saptha](http://www.flickr.com/saptha)
- Completed SSI Scuba Certification and practised diving while I was working in Maldives
- Active member on tech support forums and social media

## PERSONAL INFORMATION

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Date of Birth : 1980 NOVEMBER 07  
Gender : Male  
Marital Status : Married  
Nationality : Sri Lankan  
Address : 118/25A, Sumudu Place, Sri Rahula Mawatha, Katubedda, Sri Lanka.  
Passport Number : N2894509

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I am hereby certifying that the information given herein is correct and true to the best of my knowledge and belief.

Saptha Wanniarachchi